



ERA & EOB Training

Introduction

- What are ERAs and EOB
 - Explanation of Benefits (EOB) is a document that shows the details of the insured's doctor visit along with covered amount, dates of service, etc.
 - Electronic Remittance Advice (ERA) is the electronic version of the EOB
- This lesson will show you how to
 - Find the Optum Home Page
 - Log into Client Access
 - Access and view ERA files
 - View Check Summaries
 - Download ERA Files
 - View an Electronic EOB Image
 - Search for ERAs by Date, Check Number, or by Patient
 - View the ERA Filename
- Read the instructions in the red highlighted boxes in this lesson
- Questions or problems can be reported to Technical Support at:
 - Email: service2@optum.com
 - Or phone: 1-866-367-9778

Let's Get Started

From a web browser, locate the Optum Main Page at: <http://www.enshealth.com>
Helpful hint: Once you are at the Optum Main Page, save it as a favorite for future use

OPTUM™ EDI Client Center

Client Center

- Client access login
- Sign up online
- Customer support
- Download center
- Partner access
- Payer lists

Click

Simplify every task with full support from Optum.

Welcome to the client support site for Optum EDI

Optum EDI enables organizations to benefit from higher levels of automation and efficiency by embedding additional functionality into the EDI data stream. To learn more about our solutions, please call 800.765.6793 or visit our site: OptumInsight.com/EDI.

Customer Service and EDI Support

PHONE: 866.367.9778
EMAIL: service2@optum.com
HOURS: 7:00 a.m. - 5:00 p.m. MT
Monday - Friday
(excluding holidays)

You can check the status of an existing ticket or open a service request ticket 24 hours a day, 7 days a week.

Maximize your cash-flow with our EDI system.

Optum Intelligent EDI is focused on providing you the most timely and accurate payments that technology can deliver.

- Increase your margins
- Find new revenue by identifying missed billing opportunities
- Accelerate payments
- Reduce operating expenses

[Learn more >](#)

CERTIFIED CORE CLEARINGHOUSE PRODUCT Phase II
A CAQH Initiative

EHNAC ACCREDITED HNAP EHN

OPTUM HIPAA Compliant EDI 5010
TRANSACTION TESTING CERTIFIED

Privacy Policy | Terms and Conditions | OptumInsight.com | OptumCoding.com | 5010prepared.com | icd10prepared.com

Logging In



Login to Medical Claims Center

Login

Enter Optum assigned credentials

- Username
- Password
- Organization ID

Username:

Password:

Organization ID:

Electronic Network Systems. Copyright© 1998-2013 [Legal Disclaimer](#)

Access ERA

Welcome, RoseNan Mabey | [Sign Out](#)



Transaction Exchange (ENS Health)

Health-e Network® Services [Logout TESTWINH](#)

- Health-e Claims
- Health-e Eligibility
- Real-Time Claim Status
- Referral Request Home
- Message Center
- Electronic Claims Tracking (ECT)
- Manage Provider Information
- Electronic Remittance Advice**
- Patient Statements

OPTUM™

Your practice. Made perfect.

Remittance Service
ENRICHED EDI STREAM.
FASTER REMITTANCE PAYMENTS.
IMPROVED CASH FLOW.
[> LEARN MORE](#)

Weekly Maintenance Window

- Thursday: 5:30 AM – 8:00 AM MT
- Sunday: 9:00 AM – 12:00 PM MT

5010 PO Box Solution Health-e-Claim/DDE

- New option in Manage Provider Information
- [Click here for details](#)

Message Center

- Search for provider reports!!
- [Click here for details](#)

IEDIS Payer Lists

- [Medical Claims](#)
- [Hospital Claims](#)
- [Eligibility](#)
- [Claim Status](#)
- [Referrals / Authorizations](#)



View New ERA Files

After you select the “Electronic Remittance Advice” tab, you will see the ERA Main Page which will display all new (Unread) ERA files. If you have navigated to other sections of the ERA pages, you can return to this screen by clicking the “New ERA’s tab.

Welcome, Rhonda SaPereira | [Sign Out](#)

OPTUM™
Transaction Exchange (ENS Health)

Date Search | Check Number Search | Patient Search | **New ERA's** | Home

Click "New ERA Files to navigate back to this screen.

Date Range: From: To: - or - Select

Zip and Download

<input type="checkbox"/>	Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp	Tax ID	NPI			
<input checked="" type="checkbox"/>	884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	1901497	03-26-2013	AK Medicaid		\$144.00	11-25-2013 3:54:44 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	JCA-009358587	06-10-2013	AETNA		\$43.51	11-25-2013 3:54:43 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	12345-123456789	07-08-2011	AETNA	60054	\$8.71	11-25-2013 3:54:41 PM		Actual NPI	Download ERA	View EOB	View Summary


Print | **Check Number: 884512737**

Patient Name	Patient Act #	Member ID	Service Date	Proc Code	Modifier	Units	Contractual Amount	Charges	Reimbursement	Interest	Group-Reason	Adjustment Amount
PRINCESS, CINDERELLA			10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		CO - 223	\$0.86
PRINCESS, CINDERELLA			10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		PR - 2	\$10.69

A check mark in the far left column will indicate whether or not the check has previously been read.

View Check Summary

There are two ways to view check summary: by clicking on “Check Number” or by clicking on “View Summary”. Click on the Check Number to view the summary of the particular check you want to view. Detailed information about the check will display on the bottom section of the page.


Welcome, Rhonda SaPereira | [Sign Out](#)

Transaction Exchange (ENS Health)

Date Search
Check Number Search
Patient Search
New ERA's
Home

Date Range: From: To: - or - Select

Zip and Download		Check Number	Check Date	Check Amount	Timestamp	Tax ID	NPI				
<input type="checkbox"/>	<input type="checkbox"/>	884512737	11-25-2013	\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	603158781	11-13-2013	\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	884512784	11-25-2013	\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	1901497	03-26-2013	\$144.00	11-25-2013 3:54:44 PM		Actual NPI	Download ERA	View EOB	View Summary	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	JCA-009358587	06-10-2013	AETNA	\$43.51	11-25-2013 3:54:43 PM	Actual NPI	Download ERA	View EOB	View Summary	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	12345-123456789	07-08-2011	AETNA	60054	\$8.71	11-25-2013 3:54:41 PM	Actual NPI	Download ERA	View EOB	View Summary

Print Check Number: 884512737

Patient Name	Patient Act #	Member ID	Service Date	Proc Code	Modifier	Units	Contractual Amount	Charges	Reimbursement	Interest	Group-Reason	Adjustment Amount
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 59	\$8.72
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		PI - 13	\$6.38
PRINCESS, CINDERELLA	PT00000454	111111111A					\$31.90	\$75.00	\$25.01		CO - 223	\$0.51
PRINCESS, CINDERELLA	PT00000454	111111111A					\$31.90	\$75.00	\$25.01		CO - 112	\$34.38
PRINCESS, CINDERELLA	PT00000454	111111111A					\$30.16	\$65.00	\$23.65		CO - 59	\$7.98
PRINCESS, CINDERELLA	PT00000454	111111111A					\$30.16	\$65.00	\$23.65		CO - 112	\$26.86
PRINCESS, CINDERELLA	PT00000454	111111111A					\$30.16	\$65.00	\$23.65		CO - 223	\$0.48
PRINCESS, CINDERELLA	PT00000454	111111111A					\$30.16	\$65.00	\$23.65		PI - 13	\$6.03
PRINCESS, CINDERELLA	PT00000454	111111111A					\$53.44	\$85.00	\$41.89		CO - 223	\$0.86
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		CO - 45	\$31.56
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		PR - 2	\$10.69

View Check Summary

To view the summary of the check, click on "View Summary"

Date Search Check Number Search Patient Search [New ERA's](#) [Home](#)

Date Range: From: To: - or - Select

[Zip and Download](#)

<input type="checkbox"/>	Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp					
<input checked="" type="checkbox"/>	884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary

Click here to view payment summary information

[View Summary](#)

[View Summary](#)

This will generate a pop-up window (browser) on your screen that will display payment summary information for the check you have selected. You will be able to print the summary by clicking on the "Print" button.

[Print](#) You can print the summary by clicking on the print button.

Check Number: 884512737

Patient Name	Act #	Member ID	Service Date	Proc Code	Modifier	Units	Contractual Amount	Charges	Reimbursement	Interest	Group-Reason	Adjustment Amount
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		CO - 223	\$0.48
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		PI - 13	\$6.03
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		CO - 112	\$26.86
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		CO - 59	\$7.98
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 223	\$0.51
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 59	\$8.72
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		PI - 13	\$6.38
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 112	\$34.38
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		CO - 223	\$0.86
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		CO - 45	\$31.56
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		PR - 2	\$10.69

Group Codes
CO- Contractual Obligations
PI- Payer Initiated Reductions
PR- Patient Responsibility

Reason Codes
223- Adjustment code for mandated federal, state or local law/regulation that is not already covered by another code and is mandated before a new code can be created
13- The date of death precedes the date of service
112- Payment adjusted as not furnished directly to the patient and/or not documented
59- Charges are adjusted based on multiple surgery rules or concurrent anesthesia rules
45- Charges exceed your contracted/ legislated fee arrangement
2- Coinsurance Amount

Download ERA Files – one by one or in a group

You can download a particular ERA file or zip and download one or more files. To download, click on the “Download ERA” link for the file you want to download.

The screenshot shows the OPTUM Transaction Exchange (ENS Health) interface. At the top, there is a navigation bar with the OPTUM logo and the text 'Transaction Exchange (ENS Health)'. Below this, there are search filters for 'Date Search', 'Check Number Search', and 'Patient Search'. A 'Date Range' section includes 'From' and 'To' input fields, a '- or -' separator, a 'Select' dropdown, and a 'Search' button. A 'Zip and Download' button is visible above a table of ERA files. A tooltip points to the 'Download ERA' link in the table, with the text 'Click here to download an ERA file'. The table has columns for 'Check Number', 'Check Date', 'Payer', 'Payer ID', 'Check Amount', 'Timestamp', 'Tax ID', 'NPI', and several action links: 'Download ERA', 'View EOB', and 'View Summary'.

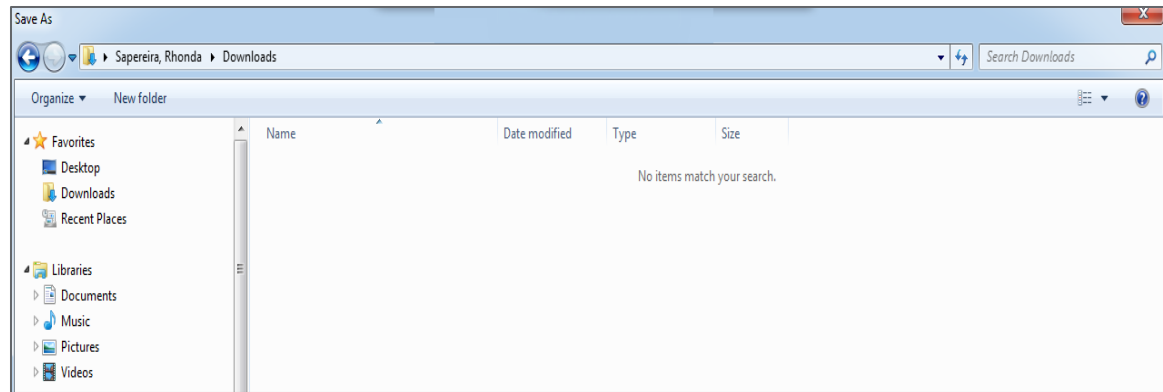
Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp	Tax ID	NPI	Download ERA	View EOB	View Summary
884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.42	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary

You will be prompted to select either “open” or “Save”. Click “Save” to save you ERA file to you computer.

The screenshot shows a Windows File Download dialog box. The title bar reads '0% of ...5201382AB0000000000000DE25.835 from t-as03...'. The main text asks 'Do you want to open or save this file?'. Below this, the file details are shown: 'Name: 1125201382AB00000000000000DE25.835', 'Type: 835_auto_file, 1.15KB', and 'From: t-as03.edss.com'. There are three buttons: 'Open', 'Save', and 'Cancel'. At the bottom, there is a checkbox labeled 'Always ask before opening this type of file' which is checked. Below the checkbox is a warning icon and text: 'While files from the Internet can be useful, some files can potentially ham your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)'

Download ERA Files, cont.

Then you will be prompted to select the location where you want to save the file. Once you select the location click "Save".



To zip and download ALL new ERA files, click the check box in the heading row. It will automatically check all of the new ERA files. To download only the selected files, check the box of every row you want to download

Check the top box on the heading row if you want to download ALL new ERA files

Zip and Download

<input type="checkbox"/>	Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp	Tax ID	NPI			
<input checked="" type="checkbox"/>	884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	1901497	03-26-2013	AK Medicaid		\$144.00	11-25-2013 3:54:44 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	JCA-009358587	06-10-2013	AETNA			11-25-2013 3:54:43 PM		Actual NPI	Download ERA	View EOB	View Summary

To download only selected files, check the box of the row you want to download

<input checked="" type="checkbox"/>	884512737	1
<input checked="" type="checkbox"/>	603158781	1
<input checked="" type="checkbox"/>	884512784	1

Download ERA Files, cont.

Once you select the files that you want to download, click "Zip and Download".

Click on Zip and Download

Zip and Download

Date Range: From: [] To: [] - or - Select Search

	Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp	Tax ID	NPI			
<input checked="" type="checkbox"/>	884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	1901497	03-26-2013	AK Medicaid		\$144.00	11-25-2013 3:54:44 PM		Actual NPI	Download ERA	View EOB	View Summary
<input checked="" type="checkbox"/>	JCA-009358587	06-10-2013	AETNA		\$43.51	11-25-2013 3:54:43 PM		Actual NPI	Download ERA	View EOB	View Summary

You will be prompted to download a zipped file, click "Save".

0% of TESTWINH121520130942.zip from t-as03.edss.co...

File Download

Do you want to open or save this file?

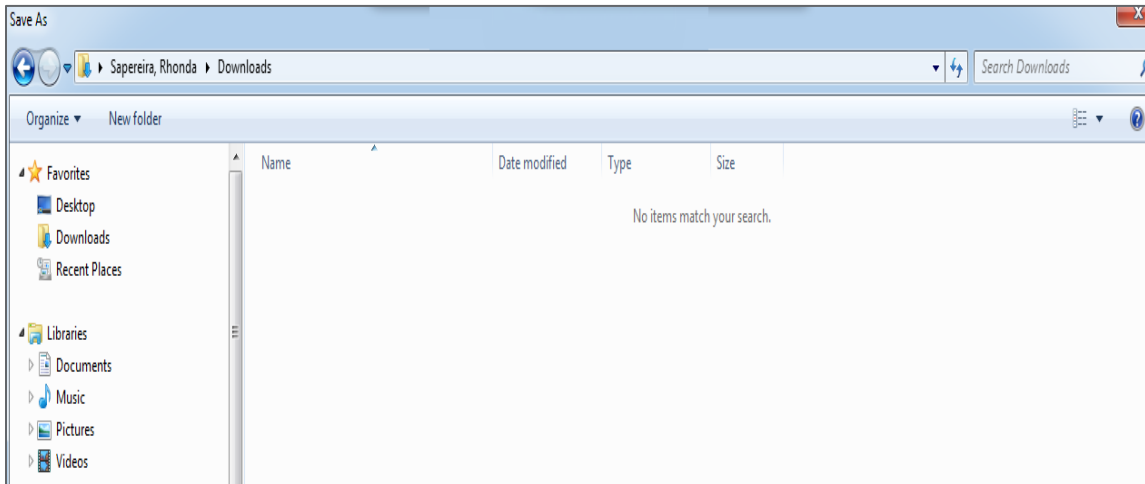
Name: Org ID #####.zip
Type: WinZip File, 3.35KB
From: t-as03.edss.com

Open Save Cancel

Always ask before opening this type of file

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)

Download ERA Files, cont.



You will be prompted again to select the location where you want the file to be saved. Once you select the location, click "Save".

View Electronic EOB Image of the ERA

The free available Adobe Acrobat reader is required to view and print EOB files. You can download Adobe Acrobat reader at

<http://www.adobe.com/products/acrobat/readsetp2.html>

To view the EOB file, click "View EOB".

The screenshot shows a web application interface for ERA search. At the top, there are search filters for 'Date Search', 'Check Number Search', and 'Patient Search'. Below these are input fields for 'Date Range' (From, To, - or -) and a 'Search' button. A 'Zip and Download' button is also present. The main area contains a table with columns: Check Number, Check Date, Payer, Payer ID, Check Amount, Timestamp, Tax, Actual NPI, Download ERA, View EOB, and View Summary. Three rows of data are visible, each with a 'View EOB' link highlighted by a tooltip that says 'Click here to View EOB file'.

Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp	Tax	Actual NPI	Download ERA	View EOB	View Summary
884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary

This will generate another pop-up window on your screen that displays the EOB image

The screenshot displays the EOB image content. At the top, there is a toolbar with a print button and a tooltip that says 'You also can print the EOB by clicking on the print button in your toolbar.' The main content is divided into sections: 'UHC' provider information, 'ABC Health' patient information, 'Patient Name: PRINCESS, CINDERELLA', and a 'Services' table. A 'Remittance Notice' section is also visible at the top right.

UHC
 Provider Tax ID: 123456789
 Medicare ID:
 Provider NPI: Actual NPI
 Check Amount: \$ 90.55
 Check/EFT #: 884512737
 Check/EFT Date: 11-25-2013

ABC Health
 123 Main Street
 Anytown, CO 123456789

Patient Name: PRINCESS, CINDERELLA
 Patient ID #: 111111111A
 Patient Account: PT00000454
 Payer Control #: ABC123

Crossover Carrier: STATE OF PROGRAM
 Outpatient Remark Codes: MA01 MA15 MA07

Service Date Start-End	Units	Procedure Code	Mod(s)	Billed Amount	Allowed Amount	Deduction Amount	Paid Amount	Coinsurance	Deductible	Copay	Group	Reason	Adjustment Amount
10-22-2013	1	97110	GP 59	\$ 75.00	\$ 31.90	\$ 0.00	\$ 25.01	\$ 0.00	\$ 0.00	\$ 0.00	CO	112	\$ 34.38
											CO	223	\$ 0.51
											CO	59	\$ 8.72
											PI	13	\$ 6.38
10-22-2013	1	97140	GP 59	\$ 65.00	\$ 30.16	\$ 0.00	\$ 23.65	\$ 0.00	\$ 0.00	\$ 0.00	CO	112	\$ 26.86
											CO	223	\$ 0.48
											CO	59	\$ 7.98
											PI	13	\$ 6.03

Operating Rules CAGH, CARC, and RARC Business Scenarios

As part of the Operating Rules for Administrative Simplification, if the CAGH, CARC and RARC combination provided on the ERA match a Business Scenario, the appropriate Business Scenario(s) is provided on the EOB

Check/EFT #: 884512737
Check/EFT Date: 11-25-2013

Service Level Group Code Glossary

- CO - Contractual Obligations
- PI - Payor Initiated Reductions
- PR - Patient Responsibility

Service Level Reason Code Glossary

- 112 - Payment adjusted as not furnished directly to the patient and/or not documented
- 223 - Adjustment code for mandated federal, state or local law/regulation that is not already covered by another code and is mandated before a new code can be created
- 59 - Charges are adjusted based on multiple surcharges
- 13 - The date of death precedes the date of service
- 45 - Charges exceed your contracted/ legislated rates
- 2 - Coinsurance Amount

Outpatient Remark Code Glossary

- MA01 - If you do not agree with what we approved for these services, you may appeal our decision. To make sure that we are fair to you, we require another individual that did not process your initial claim to conduct the appeal. However, in order to be eligible for an appeal, you must write to us within 120 days of the date you received this notice, unless you have a good reason for being late.
- MA15 - Your claim has been separated to expedite handling. You will receive a separate notice for the other services reported.
- MA07 - The claim information has also been forwarded to Medicaid for review.

Business Scenario

- Additional Information Required – Missing/Invalid/Incomplete Documentation
- Additional Information Required – Missing/Invalid/Incomplete Data from Submitted Claim

As part of the Operating Rules for Administrative Simplification, if the CAGH, CARC and RARC combination provided on the ERA matched a Business Scenario, the appropriate Business Scenario(s) is provided on the EOB.

Search Options

There are 3 main search tabs the user can select from:

Date Search

On the Date Search, the user can enter a From and To date span, or a pre-defined search of 30, 60 or 90 days. This will return all checks within the timeframe specified.

Check Number Search

On the Check Number Search tab, the user can enter an entire or partial check number to search on.

Patient Search

On the Patient Search tab, the user can enter patient data to search for a check. This search option requires that a date range and at least one of the other elements (Last Name, First Name or Account Number) be present

OPTUM™
Transaction Exchange (ENS Health)

Welcome, Rhonda SaPereira

Date Search | Check Number Search | Patient Search | New ERA's | Home

Date Range: From: 11-01-2013 To: 11-15-2013 - or - Select Search

Enter a From and To date span here

You also can select a search from last 30, 60 or 90 days

OPTUM™
Transaction Exchange (ENS Health)

Welcome, Rhonda SaPereira

Date Search | Check Number Search | Patient Search | New ERA's | Home

Check Number: Search

Enter an entire or partial check number

OPTUM™
Transaction Exchange (ENS Health)

Welcome, Rhonda SaPereira

Date Search | Check Number Search | Patient Search | New ERA's | Home

Patient Last Name: Patient First Name: Patient Account Number:

Date Range: From: To: - or - Select Search

Viewing the ERA File Name

You can view an ERA filename that you want to download by putting your cursor over the "Download ERA" link of that file. The ERA filename will be shown on the bottom of the browser. ERA filename format is: Payer ID + Date + Tax ID + Internal Sequence #

Welcome, Rhonda SaPereira | Sign Out

OPTUM™
Transaction Exchange (ENS Health)

Date Search Check Number Search Patient Search **New ERA's** Home

Date Range: From: 11-25-2013 To: 11-26-2013 - or - Select Search

Zip and Download

Check Number	Check Date	Payer	Payer ID	Check Amount	Timestamp	Tax ID	NPI	Download ERA	View EOB	View Summary
884512737	11-25-2013	UHC		\$90.55	11-25-2013 3:54:47 PM		Actual NPI	Download ERA	View EOB	View Summary
603158781	11-13-2013	MEDICARE		\$0.00	11-25-2013 3:54:46 PM		Actual NPI	Download ERA	View EOB	View Summary
884512784	11-25-2013	MEDICARE SERVICE CENTER		\$612.43	11-25-2013 3:54:45 PM		Actual NPI	Download ERA	View EOB	View Summary

Print **Check Number: 884512737**

Patient Name	Patient Act #	Member ID	Service Date	Proc Code	Modifier	Units	Contractual Amount	Charges	Reimbursement	Interest	Group-Reason	Adjustment Amount
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 112	\$34.38
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 59	\$8.72
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		PI - 13	\$6.38
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97110	GP:59	1	\$31.90	\$75.00	\$25.01		CO - 223	\$0.51
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		CO - 59	\$7.98
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		CO - 112	\$26.86
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		CO - 223	\$0.48
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97140	GP:59	1	\$30.16	\$65.00	\$23.65		PI - 13	\$6.03
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		PR - 2	\$10.69
PRINCESS, CINDERELLA	PT00000454	111111111A	10-22-2013	97002	GP:59	1	\$53.44	\$85.00	\$41.89		CO - 223	\$0.86
PRINCESS, CINDERELLA	PT00000454	111111111A					\$53.44	\$85.00	\$41.89		CO - 45	\$31.56

Group Codes
CO- Contractual Obligations
PI- Payer Initiated Reductions
PR- Patient Responsibility

Reason Codes
112- Payment adjusted as not furnished directly to the patient and/or not documented.

You will be able to view the ERA filename at the bottom of the browser

8772611252013123456789000000000000ABCD.835:

https://secure.enshealth.com/aphrodite/AphroditeServlet/8772611252013123456789000000000000ABCD.835?page-type=DOWNLOAD_NOTIF

Local intranet | Protected Mode: Off

Congratulations!

- You have now completed ERA and EOB self-service training
- Questions or problems can be reported to Technical Support at:
 - Email Technical Support at
 - » service2@optum.com
 - Or
 - » Call at 1-866-367-9778
- Thank You!